



CASE STUDY

Tailored Facility Management

In recognition that proactive site maintenance is a good investment in preparing for the negative effects of winter weather, SITA UK contracted us to a full-site clean of their recycling centre. Using CCTV units, escape equipment, breathing apparatus and expertly trained personnel, we were able to inspect, clean and maintain confined interceptors. Ordering specialist equipment overnight, we were able to provide a quality service in an efficient and timely manner, allowing the client to resume normal business activities as soon as possible.



SITA UK

Site Facility Management

Value: £ varies per annum

November 2014- present

Location: Poole

KEY LEARNING POINTS & SUCCESSES:

- Solution focused
- Customer focused

Scope of Services

To do full site clean of all gullies, drains and interceptors, reporting where necessary on proactive maintenance works or damage to infrastructure noted.

Key Features

Proactive site maintenance is beneficial for businesses when considering the negative impacts of flooding and any associated closures or disruptions.

The client, SITA UK, requested facility management works on a busy waste recycling centre, in preparation for winter weather.

We undertook a full clean using CCTV units, in some locations, to identify the extent and nature of the material to be removed. We ensured all drains and gully's were cleared and flowing across the whole site area.

We identified that a couple of interceptors required confined entry access to both inspect and clean. Hence we obtained rescue equipment and breathing apparatus overnight in order that works could continue unhindered the next day to ensure minimal disruption to the client as works were required to be completed by a prescribed deadline.

Proactive facility management can minimize issues with flood management and management of any site licence permits. Whilst appearing straightforward many interceptors/manholes can be easily categorised as a confined space.



If this cannot be identified prior to arrival on site, this can delay works. We ensure all personnel are trained and experienced in identifying and undertaking confined entry work. This minimises down time on site and allows our personnel to undertake works safely whilst managing our client's compliance.

"I thought I would drop you a line to say how professional and cooperative your two guys (Colin & Alex) were whilst working at my depot the other week, they were friendly, obliging, nothing was too much trouble, they communicated well to us to let us know what they were doing and how they were getting on each day. The drains/gullies/interceptors are probably in as a good condition now as they have ever been. They are a credit to KCP Ltd

John Hubbard Service Delivery Manager SITA UK

